



Acceptable use of computers in Walsall Libraries

Walsall Libraries offer the opportunity to use a wide range of resources for education, information and leisure purposes. This service also supports customer access to digital services provided by local and national government. This includes free access to the Internet and wifi in some libraries. To help prevent abuse and misuse of this resource and safeguard the community of Walsall, an Acceptable Use Policy is in operation, as detailed below.

By using the computers you are agreeing to be bound by the terms of this agreement. Please make sure that you read and understand it.

Customers use of library computers may be blocked owing to outstanding fines or other overdue items

If you need help please ask a member of staff.

Learning Centre Computers

You must be a member of Walsall Libraries to use the service.

Each time you use the Internet from public computers you must agree to the following:

I am using my personal Library card number and PIN to log onto this computer

- Individual users of the Learning Centres must take responsibility for their own use of the Internet.
- Users must use personal headphones to listen to music or soundtracks
- Users must accept age restrictions set by social networking sites and this will be monitored.
- Use by children aged 12 years and under are the responsibility of the named guarantor

Walsall Libraries will:

- Use filters to try to make sure that unsuitable web sites are blocked out, but this does not guarantee that all unsuitable sites will be blocked.
- Allow the use of CDs, DVDs or flash drives to download your work. Your memory device will automatically be scanned for viruses.
- Automatically delete any files saved onto the computer at the end of each day.
- Keep a record of all Internet sites accessed from Walsall Libraries computers. Walsall Council actively works with West Midlands Police to ensure that any use involving breaches of the law are reported to them.

You must not:

- Use someone else's Library card to access the Learning Centre computers.
- Use the computers for illegal activities, or the viewing or distribution of illegal material, including materials protected by copyright
- Use any activity which seeks to gain unauthorised access to Walsall Council

- Create, download, upload, share or print material on the Internet or by email in violation of any laws. This includes materials that may be deemed to be obscene, violent or offensive, pornographic, constitutes an act of terrorism, incites racism, bullying or hatred.
- Use library computers to view live television programmes or BBC iPlayer as we are not licensed for this.
- Use computers for online gambling.
- Use computers to view pornographic material
- Interfere with or damage any part of the computer, or item of furniture.
- Use game, music and software CDs.
- Use unacceptable behaviour or foul or abusive language or harass staff.
- Cause a disturbance whilst using a computer e.g. use of mobile phones

Library staff are authorised to disconnect users from library computers if they suspect any of the above is being accessed

The above actions are not acceptable and may result in an individual User's Internet access being withdrawn.

Walsall Libraries will not accept responsibility for:

- Financial loss for goods or services ordered using a computer at the library.
- Any loss of data including from memory sticks or costs incurred as a result.
- The misuse of its computers by users.