

Withdrawal of Postal Overdue Reminder letters

With effect from January 2019 we will no longer be sending overdue reminders by post

However, you can still receive email reminders of when your books are due back and when your items become overdue.

To do this you'll need to add an email address to your library account either online or at any Walsall library.

We recommend adding our reminder email address (Walsall.library@walsall.gov.uk) to your safe senders list to ensure that our emails are not rejected by your email service provider.

If you don't have an email address our libraries offer free computer courses where you can get help to create an email account.

Please note that email/posted reminders are a courtesy service provided for customers' convenience, but should not be solely relied upon. It is still the responsibility of the borrower to ensure that loans are kept up to date. It is possible to check loans and renew books online 24 hours a day via our website, or by telephoning your nearest Walsall library.